# **MAYOR's FOREWORD**

On behalf of the Inxuba Yethemba Council and officials, I hereby present this Annual Report for the financial Year 2021/22. This report will outline our performance on the pre-determined objectives undertaken this period. The report will give our stakeholders and communities an insight into the performance and achievements of the municipality

The current Annual Report outlines our successes and shortcomings. Improved mechanisms will need to be found to strengthen the accountability and discipline of officials in their daily work, both to each other and to political principals;

- The establishment of project teams across the organisation must become central to a new way of working of officials. This will go a long way in breaking down the silo-approach to work. This project based approach to work must be directly linked to the performance management system for officials;
- Speed, timing and excellence in the quality of daily work must become a key feature in the
  way in which officials undertake their work. The overall turn-around times of
  administrative and professional work will require significant improvement.
- Ways will be sought to ensure that all officials, at some point, interact directly with our communities. Too often the single most important objective of the public service, i.e. of serving our people, becomes an abstract idea that is regarded as the exclusive domain of the political principals;
- Finally, the Municipality will ensure that its most valuable resource, i.e. its staff, is highly valued and supported. Training, personal development, career-pathing, talent management, coaching, mentoring and Employment Assistance Programmes are some of the specific interventions that will need to be enhanced.
- Equally, with the politicians, it is important that we focus our energies on the mandates we have from our respective political parties. Our differences should only be indication of a strong democratic state, not an impediment to deliver services to our people.
- The Municipality has noted with great concern the lack of the role of the Community in safeguarding its assets against vandalism, as it acts as a reversal to our hard-earned democracy.

# 1.1 Vision of the Municipality

"A municipality working together with its citizens to ensure provision of sustainable, equitable and quality services to all"

The mandate of Inxuba Yethemba Municipality is not unique to the broader mandate given to Local Government by the South African Constitution, chapter 7. The only uniqueness we have are the different legitimate expectations of our citizenry. Our specific mandate is drawn from the road shows we embark upon in drafting our Integrated Development Plan, which is our guiding

document in our performance. Our resolve is based on servicing our communities wherever they live.

## 1.2 KEY POLICY DEVELOPMENTS

Inorder to improve compliance and service excellence, policies continue to be reviewed and developed throughout to ensure appropriate procedures are developed, updated and maintained.

### 1.3 KEY SERVICE DELIVERY IMPROVEMENTS

Amongst other things, the initiative to improve our service delivery initiative in the year under review the municipality upgraded a total of 3.7km of its roads infrastructure, Community Hall in Ward 2, Electrification of 68 households in Rosmead through INEP Grant, Installation of High Mast Lights in Midros and Lusaka and the Upgrade of Municipal Commonages is amongst notable service delivery initiatives undertaken by the Municipality.

#### 1.4 PUBLIC PARTICIPATION

The Municipality increased its Public Participation Initiatives towards its Community through implementing the IDP/Budget Process Plan where set meetings such as IDP Rep Forums, IDP Roadshows, Mayoral Outreaches, Ward Committee Meetings, Mayoral Imbizo, Maintance of the Municipal Facebook Page

It is commendable to note the improvements in relation to our spending and expenditure patterns, but we need to do more. The present excuse of lack of resource might be a legitimate one, but the key question is how effectively we use the resources at our disposal. It is clear on this Annual Report that we are moving in the right direction, although not there yet. It is of paramount importance to synchronise our programme plans with quarterly targets to achieve our broader goals of effective and efficient Municipality.

The recommendations from the Auditor General concerning the Performance Information of the Municipality will be addressed in the new financial year. This will cover aspects such as the documenting of the planning, execution and reporting phases of the business processes.

Signed by  $(N_i P_i)$ 

N P Zonke

Executive Mayor