

Municipal Manager's FOREWORD

The year under review has not been without challenges. Notwithstanding the many challenges, the Municipality managed to achieve an Unqualified Opinion. This report provides an extensive illustration of how the municipality performed, this is found under the Service Delivery Chapter and the actual Annual Performance Report which has been audited by the Auditor General and is found as an Annexure B to this report.

The Municipality tried against all odds to improve its services:

- The IYM submitted the Annual Performance Report and the GRAP compliant Annual Financial Statements on time
- The IYM received an unqualified audit opinion with findings from the Auditor general for the 2021/2022 Financial Year.
- On the Audit of Predetermined Objectives (AOPO) the IYM received a qualified audit opinion. This is an improvement from the adverse opinion from the prior year. There is still more to do to ensure that in 2022/2023 we achieve an unqualified opinion on the AOPO.
- During the 2021/2022 Financial Year, 3 Critical Section 56 Manager Positions were advertised and successfully filled. These are the Municipal Managers Position, the Chief Financial Officer and the Director Community Services.
- During 2021/2022, all SCM compliance reports were submitted to National Treasury, for bids over R100 000 and above
- During the 2021/2022 financial year, the IYM developed and approved it's Service Delivery Budget Implementation Plan with the aim to give effect to its Integrated Development Plan and Budget.
- The IYM saw an increase in performance on the Basic Service Delivery Key Focus Area of 2.34% from the prior year.
- The IYM saw an increase in performance on the Financial Viability and Management Key Focus Area of 8.33 % from the prior year.
- The IYM increased its performance on Municipal Transformation and Institutional Development Key Focus Area of 2.98 %
- The IYM increased its performance on Local Economic Development Key Focus Area of 18.18 %

- The IYM performance fell by 20.63% on the Good Governance and Public Participation Key Performance Area
- The IYM has challenges with the Budget

RISK MANAGEMENT

TOP FIVE (5) 2021/22 STRATEGIC RISKS.

The following top five risks were identified per key performance area's strategic objectives:

- Basic Service Delivery and Infrastructure - Ageing infrastructure
- Financial Viability And Management – Low revenue collection
- Good Governance and Public Participation – Non-compliance with laws and regulations
- Municipal Transformation and Institutional Development – Inability to attract, retain competent and skilled labor force
- Local Economic Development – Inability to create sustainable employment.

The summary of risk register for 2021/22 indicates that the mitigation plans achieved are as 50% for the 1st Quarter, 37% for the 2nd Quarter, 44% for the 3rd Quarter and 50% for the 4th Quarter respectively. However, it should be noted that the impact of Covid-19 pandemic had negative effect to the performance of the organization.

ADMINISTRATIVE POLICIES

The Municipality on an annual basis undertakes a policy review process, which is finalised by the end of June 2022. These include Finance related policies, Performance Management Strategy, Human Resource related polices to mention a few. This process ensures that the institution functions optimally.

ORGANISATIONAL DEVELOPMENT PERFORMANCE

A revised organogram was accepted by the two unions at the Local Labour Forum after a long consultative process.

Critical posts were identified as part of this review process and some of these posts were filled to support efficient and uninterrupted service delivery.

Some of the challenges that remain unresolved include:

- The scarcity of local candidates with appropriate skills to fill vacant posts
- The ever increasing costs to appoint candidates with relevant qualifications and experience
- The costs of advertising and the additional cost that relocation of new staff can bring about

Signed by : _____
M Mbebe, Municipal Manager